

Rental Policies

Below are our rental policies and procedures. Feel free to contact us if you have any questions.

Tool Rental

A rental day is 24 hours. Equipment is charged for time out and not time used. Overtime will be charged at the national rate of one-sixth the daily rate per each hour of overtime unless otherwise instructed.

Weekly and monthly rates are available on all our equipment.

Delivery and pick-up are available. Please call us for a quote.

To purchase rental equipment, arrangements must be made prior to the beginning of a rental contract.

Please <u>click here</u> for Damage Waiver information.

All heavy equipment is rented on the basis of not more than 8 hour engine time over a 24 hour period with additional metered hours during the 24 hour period prorated. Long term rentals presume 8 hours use per day, 40 hours per week and 160 hours per 4 week period.

There will be additional charges to fuel and merchandise.

All rentals are made with the understanding that normal wear and tear is included in the rent. Any damage from misuse or improper care will result in a charge.

A cleaning charge may be assessed if the equipment is returned dirty.

Deposits must be left on all equipment rentals unless a charge account has been pre-approved by our office. You may use cash, check, Visa, MasterCard, American Express or Discover Card.

Upon credit approval by our office, a charge account may be arranged.

Identification is required on all rentals: Valid Washington State driver's license, driver's license of renter's vehicle AND a major credit card number (Visa, MasterCard, American Express or Discover Card).

If there is an equipment problem, please contact us immediately. We will do our best to resolve your issue(s) over the phone or exchange the equipment if necessary.

Trailered and towable equipment have restrictions as to the size of the vehicle needed to tow these items. These restrictions are set by the State and Federal Safety standards. All vehicles towing our equipment are to be the proper size with a permanently mounted trailer hitch and meet these safety standards.

Party Rental

Reservations are strongly recommended in order to guarantee availability. A 25% deposit is required at the time of reservation. Reservations cancelled 14 days before the delivery or customer pick up are considered refundable. The deposit is non-refundable when there is less than 14 days before the date of delivery or customer pick-up.

All rental charges are for time out, whether used or not. NO exceptions.

Responsibility for equipment remains with the lessee from the time out to the time of return. Please be sure equipment is secured when not in use and protected from theft and /or weather conditions. We charge for broken or missing items as well as burn, wax, or other damage to linens.

Shortages must be reported prior to the event or the invoiced quantities will be considered received.

Delivery is available at an extra charge. Deliveries are made to a dock, garage or door that is immediately accessible to the delivery vehicle. Special requirements will be provided at an additional charge. Set-up and tear down is also available at an additional charge.

Deliveries and pick-ups made before 9 AM and after 5PM will be accessed additional charges. These charges are determined on a case by case basis. Delivery charges are non-refundable.

Upon return, all items should be free of food, rinsed and packed in the same containers as delivered. Linens should be dry and refuse free to prevent mildew and staining. Tables and chairs should be stacked and folded and available in the area in which they were delivered. Equipment not meeting these requirements will be accessed additional labor charges.

Most prices quoted are for a one-day charge, which includes a day to pick up, a day to use and a day to return. If you would like to use the equipment for a longer period of time, please ask for extended pricing.

- ** Prices are subject to change without notice.
- ** These policies do not supersede what is stipulated in the signed rental contract.